

ATLANTIC LANGUAGE COVID 19 TERMS AND CONDITIONS

NEW FLEXIBLE BOOKING TERMS IN RESPONSE TO COVID 19

The following terms are applicable to all new bookings at Atlantic Language from 1 January 2022 until further notice:

POSTPONEMENTS:

If a student wishes to postpone their studies, we will provide them with a credit note to the full value of their original booking. Credit notes are valid for 12 months from the original course start date.

CANCELLATIONS:

For cancellations made more than 7 days prior to course start date:

Tuition:

We will issue a full refund, or a credit note to the full value of the booking. The credit note will be valid for 12 months from the original course start date.

Accommodation:

We will issue a full refund on all fees paid for homestay or residential accommodation.

For cancellations made less than 7 days prior to course start date:

Tuition:

We will issue a credit note to the full value of the booking, valid for 12 months from the original course start date.

Accommodation:

We will issue a refund on all fees paid for homestay or residential accommodation, minus the cost of the first week's accommodation.

Note on Residential Accommodation: If the school is forced to close due to Covid 19 restrictions, students can remain in their apartment accommodation. If students decide to leave, they will receive a refund for the remaining complete weeks booked. (If a student leaves mid-week he/she will not be refunded for the remaining days of that week.)

If a student tests positive for Covid 19, the student will be supported with supplementary learning materials, and will receive a credit note for the time he/she has to self-isolate until recovered. During any period of self-isolation, students will continue with their full timetable of classes via Atlantic's online or hybrid learning platforms.

CANCELLATIONS CONTINUED:

School Closure or Travel Restrictions affecting future students:

If a student is not able to attend their course due to travel restrictions or government-enforced school closure, the following options are available:

1. Students can receive a full refund (minus bank charges).
2. Students can postpone their course and receive a credit note to the full value of their original booking (valid for 12 months from the original course start date).
3. Students may attend online courses to the value of their original booking. One week of online tuition being equivalent to the value of one week of face-to-face tuition.
4. Combination of options 2. and 3. whereby part of the original course is taken online, and the value of the remainder of the course is held as a credit note (valid for 12 months from the original course start date)

School Closure affecting current students:

If a student has started, but is not able to complete their course due to government-enforced school closure, the following options are available:

1. Students can postpone their course and receive a credit note to the value of the remainder of their course (valid for 12 months from the original course start date).
2. Students may attend online courses equivalent to the value of the remainder of their course. One week of online tuition being equivalent to the value of one week of face-to-face tuition.
3. Combination of options 1. and 2. whereby part of the remainder of the course is taken online and the value of the remainder of the course is held as a credit note (valid for 12 months from the original course start date).

If the above options are not accepted, Atlantic Language will be officially governed by its Force Majeure terms as stated in the standard Terms and Conditions. Atlantic Language reserves the right to update or withdraw this policy at any point and without prior notification.